



Privacy Policy Statement

The purpose of the statement is to inform users of this site with regard to the collection and use of personally identifiable information. We care about your privacy, we use the minimal extent of information we need to provide you with services you requested, we safeguard your data and we do not monetize it or improperly share it should you provide Milford city with your personal information.

Visitors to the city website do not have to routinely provide personal information to visit the website or to download information. This website just provides information to our residents regarding the services provided in the Milford Community.

In detail: This Privacy Policy Statement (the “Statement”) is provided by Milford City (“we,” “us,” or “our”) in compliance with Utah Code Section 63D-2-103.

We are committed to protecting your privacy. This statement explains how we handle your information when you visit this webpage. We want you to understand how your data may be collected, used, and secured.

Who We Are and How to Reach Us

Milford City Administration Office operates this governmental website by keeping the information updated with current information; however; Salvare Security LLC is the website operator:

Salvare Security LLC

435.421.2218

zacka@salvaresecurity.com

Our administrative body is the City Administrator/Treasurer, City Recorder, and Administrative Assistant and they can be reached at:

Milford City Office

435.387.2711 ex 0

Makayla Bealer, City Administrator/Treasurer mbealer@milford.utah.gov

Monica Seifers, City Recorder/Utility Clerk mseifers@milford.utah.gov

Lisa Thompson, Administrative Asst/Zoning Administrator lthompson@milford.utah.gov

What Information We Collect

Here's what we collect when you visit our webpage. The only time your information is collected on the city website is when you are paying your utility bill online or registering for recreation programs. You will be redirected to the CORE website; this is a third party that is contracted with Milford city to accept utility/recreation payments on behalf of Milford city for the services that Milford city provides to you. Creating an account may be involved and requires the submission of personally identifiable information. This could include a username, password, email address, mailing address, telephone number, utility account number, accountholder name, etc.

The third party only shares with Milford City the following information: payees name, Milford City utility account number, amount paid, name of child signing up for a city recreation program. This information is secured and is only used to accept and process your payment for the services provided to you by Milford city.

How We Use Your Information

We use your information for the following purposes to properly apply your electronic payment to your utility service account or recreation program that you intended to make payment on by utilizing the CORE Website to process your payment.

Disclosure Practices

We care about your privacy. We only use your information when necessary and for processing payments. Here's how we handle disclosures:

The city will make every reasonable effort to protect your privacy. The city does not intentionally disclose any personal information about our users except as required by law or to provide a service for which the city has obligations to fulfill.

Access and Corrections

You have the right to access and correct your information that is obtained through CORE, our third party payment processing company. You will need to contact them directly by clicking the secure link: <https://secureinstantpayments.com/sip/help/>

Keeping Your Information Secure

Your data's safety is our priority. Here's how we ensure your data stays safe: We don't require personally identifiable information to be provided unless utilizing the online pay or signing up for a city recreation activity. You are redirected to another website, CORE, that has high safety measures to protect your information. You are required to provide your information to set up an account and/or signup for a city recreation activity; however Milford City only receives your city utility account number, name of the payee, name of recreation participant, and amount paid, to

ensure the payment is applied to the correct utility account and/or recreation program. Here is the link to CORE's privacy policy <https://www.corebt.com/privacy-policy/>

Note on Records Classification

Personally identifiable information is not classification of records under Utah Code Section 63G, Chapter 2, Government Records Access and Management Act.

Access to government records is governed by Utah Code Section 63G, Chapter 2, Government Records Access and Management Act.

Review of This Notice

We want you to feel comfortable using our service as well as our third party processing company, knowing that your privacy is respected and protected. We welcome your feedback on this notice, which is reviewed annually. For more information on our privacy or records management practices click here.

<https://milford.municipalcodeonline.com/book?type=ordinances#name=Preface>

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